

# ROY S. HOLLIS

2458 E. Cathedral Rock Drive Phoenix, AZ 85048

**(602) 989-4605**

**[rbhollis@q.com](mailto:rbhollis@q.com)**

## **INFORMATION TECHNOLOGY PROFESSIONAL**

*Delivering Vision and Leadership for the Enterprise*

### **PROFILE**

Highly experienced Application Development professional with a record of developing and supporting successful, high return on investment (ROI) IS / IT projects and solutions incorporating a wide range of technologies. Consistently recognized by executive management and called upon to improve organizational effectiveness and efficiency through leadership that aligns the business processes and IT infrastructure to realize cost savings, accelerate performance, and sustain strategic flexibility.

A builder of high performance teams and a natural team leader and mentor who excels in dynamic, demanding environments, while remaining pragmatic and focused. Results-oriented, decisive leader with proven success in analytical thinking and possessing management skills utilized in driving profitable and cost-effective collaboration between critical business functions and IT.

- Proven project management skills utilized in directing the efforts of others, as well as cross-functional teams and external cross-discipline resources. An expert in the commissioning and validation of multiple projects consistently delivered on time and on budget.
- Technical experience in architecting leading edge solutions. Applied knowledge of architectures, leading edge products, as well as technologies in combination with industry and business skills to translate business requirements into specific system, application, and process solutions. Experience providing solutions for a wide array of industries with emphasis in financial and banking applications.

### **CORE COMPETENCIES**

**Project Management • Business Rules Determination • User Interface Design • User Interface Architecture  
Client Collaboration • Program Management • Team Leadership • Team Development  
Data Analysis • Client Relationship Management • Process Improvement  
Application Testing Management • Training • Computer Programming  
Strategic Planning • Financial Analysis • Process Management**

### **TECHNICAL PROFICIENCIES**

**Microsoft Office Applications and Automation • Visual Studio • HTML • ASP with Java Script  
.NET 4.0 • Microsoft Access Expert • Visual Basic • COBOL • SQL • DB2 • Oracle Database  
Visual Basic Script • XML • XSL • XAML**

### **TECHNICAL CERTIFICATIONS**

Microsoft Certified Solutions Expert (MCSE) – Communications (WCF)  
Microsoft Office Specialist (MOS) – Word Expert and Access Expert  
Microsoft Certified Trainer (MCT)

### PROFESSIONAL EXPERIENCE

**Robert Half Technology** Phoenix, AZ 2012 – May 2013  
**Software Developer - Contactor**

Working as a contractor for an Engineering firm. Primary responsibility is building SharePoint 2007 web parts and web applications

**Signature Consultants** Scottsdale, AZ 2011 – 2012  
**Software Developer - Contactor**

Worked as a contractor for a bank developing .Net Windows applications and performing data analysis.

**Salt River Project** Tempe, AZ 2000 – 2011  
**Senior Computer Analyst**

Analyzed business and technology challenges, assess costs, and suggest solutions. Delivered exceptional customer service to clients by providing timely responses to inquiries and completing projects within the established timeframes. Applied knowledge of architectures, leading-edge products, and technologies in combination with industry and business skills to translate client business requirements into system solutions.

- Provided support and development of small business and web-based applications using Microsoft Access, VB Classic through VB .NET 4.0, C# through C# .NET 4.0, and ASP Classic through .NET 4.0. Supported variety of other computer languages as well as programmed mainframe using COBOL.
- Created back-end databases in Microsoft SQL, Oracle, and DB2. Worked with internal clients to analyze and define business requirements and provide reporting assistance.
- Developed and maintained websites using Visual Studio, HTML, ASP with Java Script, and Visual Basic Script, XML, and XSL.

### PREVIOUS PROFESSIONAL EXPERIENCE

**CHUBB Computer Services - TOP GUN Program** Phoenix, AZ 1999 - 2000

**Kyrene School District – Math Teacher** Tempe, AZ 1994 – 1998

**First Interstate Bancorp** Los Angeles, CA and Phoenix, AZ 1979 – 1994

*(now Wells Fargo)*

**First Interstate Bank of Arizona – Group Budget Administrator** 1991 – 1994

**First Interstate Franchise Services – Financial and IT Consultant** 1985 – 1991

**First Interstate Bank of California – Analysis Team Leader** , 1979 – 1985

**Commercial Loan Officer, Assistant Branch Manager, Consumer Credit Manager**

### EDUCATION

**Master of Business Administration, Corporate Finance and Decision Support Systems**

University of Southern California Los Angeles, CA

**Bachelor of Art, Mathematics Minor: Physics**

Occidental College Los Angeles, CA

### COMMUNITY SERVICE

**Boy Scouts, Red Cross and Fiesta Bowl**

Awarded SRP Presidents award for Volunteerism twice, most recently in 2009

District Award of Merit, Salt River District, Grand Canyon Council

BSA Silver Beaver, Grand Canyon Council